D9 approach for responsible use of AI by Governments

Artificial Intelligence (AI) has the potential to help governments realize a future of greater effectiveness and responsiveness, and to do a better job meeting the needs of society, than has been possible to date. The ability to identify patterns in vast data and, where helpful and appropriate, to take automated action will help maximize the benefit to the public through the improved delivery of services. This will require the appropriate design, development, and enforcement of policy and regulations.

Whether using AI to improve public services or enhance operational efficiencies it must be designed and implemented carefully. If not, we risk making erroneous decisions based on misinterpretations of data. We believe that AI should not only follow - but be built to improve - core principles of our respective societies, including **transparency, accountability, and procedural fairness.**

This is why we have come together to agree on the following best practices related to the use of AI other than for purposes of national security and defence. Together, we can advance on this important innovation for our populations in a manner that is responsible, in accordance with international human rights obligations, and prioritizes the needs of citizens and users.

Accordingly, we will promote the following goals:

1. **Understand and measure** the impact of using AI by developing and sharing tools and approaches.
2. **Be transparent** about how and when we are using AI, starting with a clear user need and public benefit.
3. **Provide meaningful explanations** about AI decision-making, while also offering opportunities to review results and challenge these decisions.
4. **Be as open as we can** by sharing source code, training data, and other relevant information, all while protecting personal information, system integration, and national security and defence.
5. **Provide sufficient training** so that government employees developing and using AI solutions have the responsible design, function, and implementation skills needed to make AI-based public services better.